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Amazon: Cloud Support Internships 2026 Apply Online

Description

Amazon is seeking motivated and passionate individuals for Cloud Support Internship positions within its AWS division. This internship offers a unique opportunity to gain hands-on experience in cloud computing technologies while working with a diverse team of professionals.

Responsibilities

- Assist customers with technical inquiries and issues related to AWS services.
- Collaborate with senior support engineers to troubleshoot and resolve customer challenges.
- Gain proficiency in utilizing AWS tools and resources for problem-solving and customer support.
- Contribute to documentation and knowledge base articles for internal and external use.
- Participate in training sessions and workshops to enhance technical skills and product knowledge.

Qualifications

- Currently enrolled in a bachelor's or master's degree program in computer science, information technology, or a related field.
- Strong interest in cloud computing technologies, particularly Amazon Web Services (AWS).
- Excellent problem-solving and analytical skills.
- Effective communication skills, both verbal and written.
- Ability to work well in a fast-paced and collaborative environment.
- Prior experience with programming languages (e.g., Python, Java) and/or Linux systems is a plus but not required.

Job Benefits

- Hands-on experience with cutting-edge cloud technologies.
- Mentorship and guidance from experienced professionals.
- Exposure to real-world scenarios and challenges in cloud support.
- Networking opportunities with industry experts and peers.
- Competitive compensation package.

Contacts

Interested candidates are encouraged to apply through the Amazon careers website. Please submit your resume and cover letter outlining your qualifications and interest in the Cloud Support Internship position.

Hiring organization

Amazon

Employment Type

Intern

Duration of employment

3 Months

Industry

Software Development

Job Location

Cape Town, Western Cape, South Africa, 8000, Cape Town, Western Cape, South Africa

Working Hours

09

Date posted

November 18, 2025

Valid through

04.03.2028