FAIS Ombud: ICT Internships [2026-27] Apply Online

Description

FAIS Ombud is a statutory office committed to resolving complaints from the public against financial service providers. We ensure that disputes are handled in a procedurally fair, informal, economical, and expeditious manner. Our office is renowned for its dedication to protecting consumer rights and promoting fair practices in the financial sector.

We are excited to offer a 12-month ICT Internship Programme designed to provide graduates with valuable exposure and hands-on experience in various aspects of Information and Communication Technology. This programme will allow interns to gain practical skills and knowledge under the guidance of experienced professionals in the ICT Department.

Responsibilities

As an ICT Intern, you will be involved in a range of activities that cover several key performance areas, including:

- **IT Security, Risks, and Continuity Management:** Assisting in the development and implementation of IT security measures and risk management strategies to safeguard the organization's data and infrastructure.
- **IT Service Management:** Supporting the management of IT services to ensure that they meet the required standards and are delivered efficiently.
- **IT Infrastructure, Operations, and Applications Management:** Gaining hands-on experience in maintaining and managing the organization's IT infrastructure, including hardware, software, and network systems.
- **Project Management:** Assisting in the planning, execution, and monitoring of ICT projects to ensure they are completed on time and within budget.
- **Business Analysis:** Analyzing business requirements and providing IT solutions to improve operational efficiency.
- **Change Management Processes:** Supporting the management of changes to IT systems and processes to minimize disruptions and ensure smooth transitions.
- **Network and Computer Systems:** Gaining practical experience in managing and troubleshooting network and computer systems.
- **ICT Governance:** Assisting in ensuring that ICT practices comply with relevant laws, regulations, and organizational policies.

Qualifications

- **Educational Qualification:** Diploma or Degree in Information Technology, Computer Science, or an equivalent qualification.
- **Citizenship:** South African citizen with a valid South African Identity document.
- **Passion for Public Service:** A genuine interest in public service and a desire to work within the financial sector.
- **Academic Excellence:** Strong academic background with high levels of

Hiring organization
FAIS Ombud

Employment Type
Intern

Duration of employment
3 Months

Industry
Financial Services

Job Location
Pretoria, Gauteng, South Africa, 0002, Pretoria, Gauteng, South Africa

Working Hours
09

Date posted
October 18, 2025

Valid through
19.07.2028

integrity.

- **Work Ethic:** Ability to work in a stressful environment, with a willingness to learn and work extra hours as needed.
- **Personal Attributes:** Energetic, self-driven, and deadline-oriented.
- **Computer Literacy:** Must be proficient in using various computer applications and systems.

Job Benefits

- **Exposure to Target-Driven Environment:** Work on complaints received from the public against financial service providers, aiming to resolve these issues in a fair and efficient manner.
- **Team Collaboration:** Engage with a team of experienced lawyers, financial planners, investigators, and negotiators.
- **Established Statutory Office Experience:** Be part of a reputable statutory office and benefit from our structured Mentorship Programme.

Contacts

If you are a motivated and enthusiastic individual ready to embark on a rewarding internship with FAIS Ombud, we encourage you to apply. Submit your resume and a cover letter detailing your interest in the programme and how your qualifications align with our requirements.

Join us at FAIS Ombud and take the first step towards a fulfilling career in ICT within the financial sector!